WINDSOR CARE



Apple Hill

A Windsor Care home

Specialist Care Home with Nursing

Welcome to Apple Hill

A welcoming home in the Berkshire countryside, providing personalised nursing care for people living with complex dementia, mental health and physical healthcare needs. Apple Hill is a specialist care home with nursing in Hurley, Berkshire, providing a safe, welcoming and supportive home for adults with complex dementia, severe and enduring mental health conditions, cognitive impairment and associated physical healthcare needs.

The experienced team combines 24-hour nursing care with specialist mental health expertise, taking time to understand each resident as an individual. Care is shaped around the person's clinical needs, life history, routines, relationships and preferences, with a focus on maintaining dignity, stability, independence and quality of life. For some residents, Apple Hill becomes a long-term home. For others, it provides specialist support at a particular stage of their care journey. Whatever the circumstances, the aim is to provide a place where each person can feel safe, understood, comfortable and at home.



Enquiries & Referrals:

T: 0330 236 8231
E: referrals@ihcm.co.uk



Considering Apple Hill?

Choosing care for yourself or someone close to you can feel daunting, particularly when needs have become more complex or a previous care setting is no longer able to provide the level of support required.

Families do not need to understand every aspect of the care or funding required before getting in touch. The Apple Hill team can talk through the circumstances, explain the support available and help determine whether the service could be suitable. Families are welcome to arrange a visit to Apple Hill, meet members of the team, see the environment and ask questions before deciding whether they would like to proceed with an assessment.

Why Choose Apple Hill?

Specialist Mental Health & Dementia Care - Experience supporting complex dementia, cognitive impairment and severe and enduring mental health needs.

24-Hour Nursing Care - Registered nursing support available around the clock, including support for associated physical healthcare needs.

A Home, Not Just a Placement - A comfortable and welcoming environment where residents can personalise their space and maintain familiar routines and relationships.

Care That Can Adapt - Individual care and support that can respond as a resident's health, abilities and needs change.

Support for Families - Clear communication, involvement in care where appropriate and guidance throughout assessment, admission and settling into the home.

Who Apple Hill May Be Suitable For

Apple Hill supports adults aged 18 and over who require residential care with nursing and whose needs may be difficult to meet within a conventional care home.
This may include people who:

- have complex dementia or cognitive impairment
- have severe and enduring mental health conditions



- require nursing care alongside personal care and medication support
- have physical healthcare needs alongside a mental health condition
- require enhanced clinical or mental health oversight
- are at risk of a current placement breaking down
- are leaving hospital but continue to require specialist nursing support

Every enquiry is considered individually. The assessment process helps the individual, their family and any professionals involved understand whether Apple Hill can safely meet their needs and provide an appropriate long-term or transitional home.



Living at Apple Hill

Apple Hill is first and foremost a place to live. Residents have their own private bedroom, which they are encouraged to personalise with familiar furniture, photographs and belongings. Comfortable shared living and dining areas provide opportunities to spend time with others, while gardens and outdoor spaces offer places to relax and enjoy time outside.

Everyday life is shaped around individual interests, abilities and preferences. Residents can be supported to continue familiar routines and hobbies, make choices about their day, access the local community, participate in individual or group activities and maintain relationships with family and friends.

Home-cooked meals can be adapted to individual dietary and cultural requirements, and personal, cultural and religious occasions can be recognised and celebrated. The aim is to provide comfort, familiarity and consistency alongside the specialist nursing and mental health support each resident requires.



Working with Families

Families and representatives can play an important role in a resident's life and care. Subject to the resident's wishes and consent, Apple Hill works closely with those who know the person best to understand their history, relationships, routines and preferences.

Families can expect a warm introduction to the home and care team, involvement in assessment and care planning where appropriate, regular communication and a named point of contact. Support is available before admission and while the resident settles into their new home.

Private and Self-Funded Care



Apple Hill welcomes enquiries directly from individuals and families considering private or self-funded care. There is no need to have a professional referral before making an initial enquiry. The team can listen to your circumstances, explain the care available and arrange a visit to Apple Hill. If you would like to proceed, an assessment will help establish the level of care required and whether Apple Hill is able to meet those needs.

Where care is privately funded, clear information about fees and what is included will be provided before any agreement is made.

Professional Referrals

Apple Hill also welcomes referrals and placement enquiries from NHS and Local Authority professionals, case managers, social workers, private medical insurers and other health and social care professionals.

The Central Referrals Team coordinates enquiries, information gathering, assessment and funding discussions and keeps referrers informed throughout the process.

Central Referrals Team T: 0330 236 8231 E: referrals@ihcm.co.uk





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Part of Integrated Health Care Management Group

Integrated Health Care Management Group (IHCM) is a UK-based health and social care management organisation. IHCM operates and manages a network of hospitals, residential and care homes and supported living services, providing governance, clinical oversight and strategic leadership across the Group. Individual services are registered and regulated through their respective provider organisations, with IHCM providing the management infrastructure and support to deliver safe, high-quality and compassionate care. Ihcm.co.uk

Apple Hill

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Integrated Health Care Management (IHCM)